

July 17, 2007

Mr. Raymond Catalano
CLS Custom Upholsterers
150 Keyland Court
Bohemia, NY 11216

Dear Raymond,

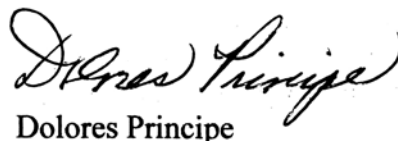
For the past few months I've been torn between the decision to buy new furniture or to have our old set reupholstered. I can't tell you how delighted I am that I decided to call CLS for the restoration and reupholstering job. When you came to my house you told me I would be very satisfied with the work your company did and I can definitely say everything more than met my expectations. I have already received several compliments from friends and family on my "new" furniture. The workmanship on the furniture is perfect and the fabric has given it new life. I know your dad would be very proud that the business he started is continuing in the high standards that he himself instituted so many years ago.

I also want to mention that dealing with everyone at CLS was a pleasurable experience for me. From the girls who answer the phone and my conversation with Sandy, to your visit and the young men who delivered the furniture, everyone was easy to work with, pleasant and helpful. Dealing with such nice people made everything very easy for me. I appreciate that you took the time to explain all the details to me and that everything that was promised was delivered in the timeframe we discussed.

Today I received another lovely surprise when the beautiful pillows arrived. They look great on the sofa and my mother and I really appreciate this kind gesture on your part. Rest assured we will feel confident in recommending CLS to anyone who may be in the market for reupholstering/restoration work.

It has been a pleasure doing business with you and I thank you again for bringing a happy ending to my difficult decision.

Sincerely,



Dolores Principe